Great Gaddesden C.E. (VA) Primary School



Code of Conduct for Parental Communication WhatsApp Groups

Parental code of conduct : Sept. '23

- The school WhatsApp Contact groups are set up by the **Parent Reps** acting as the Administrators for each class.
- These groups are intended to support communication between the school and parents / guardians, facilitated by the **Parent Reps**.
- The **Parent Reps** will use the WhatsApp Contact groups to communicate information regarding upcoming FOGGS or school events, class reminders, fundraising and/or other activities or information which are directly related to Great Gaddesden School life.
- Members may use the group to seek clarification regarding school information or activities, such as homework or school trips. They may wish to use the group to discuss matters outside of school such as invitations to children's birthday parties or parent social events. However, please remember the group is primarily about school communications.
- Messages posted on school WhatsApp Contact groups should always be respectful and supportive in language and tone.
- School WhatsApp Contact groups may **not** be used by any individual to share inappropriate information. Such posts include, abusive or personal comments about staff, pupils and/or other parents, posting defamatory or libelous claims, sharing personal and/or business promotions, using threatening or inappropriate language, or voicing grievances.
- School WhatsApp Contact groups are not appropriate for airing issues members may have around teaching methods, pupil performance, school staff and/or school policy. If you have an issue please raise these directly with the class teacher or Headteacher.
- Where possible posts should not be made in the WhatsApp Contact groups between the hours of 10p.m. and 7a.m
- Please be assured Inappropriate posts or messages will not be tolerated. **Parent Reps** will refer any inappropriate posts directly to the Headteacher and have the right to remove participants who do not follow this Code of Conduct.
- If you feel another member of the group is not following this Code of Conduct, please contact your class **Parent Rep** individually or the Headteacher.
- By joining a school WhatsApp Contact Group, participants agree to these rules. Please note, once joined you share your phone number with the other members of the group. You can leave the group at any time.